

# DHL PROVIEW

**DHL ProView™**

Select Shipment Status tab for an overview of your shipments moving through DHL. To change any Contacts or Notifications, select the appropriate tabs. The Log tab contains details on notifications sent in the past 10 days.

Shipment status | Notifications | Contacts | Log

Listed below are all shipments associated with your accounts. To view all outbound and combination of receiver billed and third party shipments select the appropriate totals link at the bottom of the table. [Help](#)

Tracking events	Outbound	Receiver or 3rd Party Billed
Shipment data received	5	15
Picked up	0	0
In transit	21	7
Clearance delay	17	0
Customs clearance	2	1
Exception	0	1
Out for Delivery	2	8
Delivered	430	303
Totals	487	333

Status last updated 07/22/2010 13:22 CDT [View outbound](#) [View receiver billed or 3rd party](#)

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Select Country Based Shipment Status tab for an overview of your shipments moving through DHL, based on country.

Country Based Shipment status

Listed below is a summary view of all shipments associated with the accounts you have registered based. This view is sorted based on your DHL ProView country registration and the shipments origin and destination country. Shipments from country of registration to country X will appear in Outbound International, Shipments to country from X in Inbound International etc.

Tracking events	Inbound International	Outbound International	Other/Fully International	Domestic
Shipment data received	81	0	8	0
Picked up	4	0	0	0
In transit	15	5	8	0
Clearance delay	1	6	12	0
Customs clearance	0	1	1	0
Exception	0	2	1	0
Out for Delivery	1	1	3	0
Delivered	238	278	70	1
Totals	366	293	101	1

Status last updated 07/20/2010 15:44 CDT [View inbound international](#) [View outbound international](#) [View other/fully international](#) [View domestic](#)

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## WHEN IT COMES TO YOUR SHIPMENTS, YOU SHOULD KNOW IT ALL!

DHL ProView is an online tracking service that gives you total visibility of your shipments faster and easier than ever before. DHL ProView is a web-based tool—it's easy to use and accessible from almost anywhere. It provides notification—via email or text message when shipments are picked up, delivered, and more. This means you're always in the know, whether you're in the office or on the go.

### Benefits:

- Total visibility of every shipment for up to 90 days
- Flexible shipment views, including a newly configured Country-based Shipment Status view for a comprehensive summary of shipments by location
- Notification of pickups, deliveries and other events via email or SMS
- Easy to use
- Web-based with account security
- Summary of shipment data can be downloaded into a spreadsheet-ready format

**PROVIEW**



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## DHL PROVIEW IS CUSTOMER SERVICE YOU CAN SEE.

DHL ProView brings interactive customer service to you with shipment information that's more visible and automatically delivered. ProView lets you monitor shipments online by account number, Air Waybill number, as well as filter by *type* (Shipment Status view) and *location* (Country-based Shipment Status view). And, best of all, it provides the shipment information you need to keep your customers and colleagues up-to-date and in the loop.

## SHIPMENT STATUS IS ALWAYS AT YOUR FINGERTIPS.

### Faster access to shipment information

- Access shipment information by both type and location:
  - **Shipment Status** view to sort shipments by *type*—Outbound and Receiver or 3rd Party Billed
  - **Country-based Shipment Status** view to sort shipments by *location*—Inbound International, Outbound International, Other/Fully International, and Domestic
- View shipments by account number, Air Waybill number, event category (picked up, delivered, etc.)
- Use with all Express-billed account numbers and associated shipments
- View status of inbound Import Express shipments
- View shipments for up to 2,000 account numbers

### Easy to use

- Registering is simple—just go to [www.dhl.com](http://www.dhl.com) and select your country. From your country page, open the “Express” tab at the top of the page, select “Tracking,” and then click the “Monitor Shipments” menu link.
- Register your accounts individually or import them from comma-delimited (.csv) files
- Quickly add/remove accounts and change notification preferences

### Notification the way you want it

- Receive real-time notification via email or SMS text messaging
- Choose when, how and which notifications are sent and who receives them
- Create notifications by Air Waybill, account, contact and event
- Store unlimited notification contacts
- Receive detailed per-shipment information or helpful summary digests

Try DHL ProView today by visiting [www.dhl.com](http://www.dhl.com).

For more information, contact your local DHL Customer Service Representative.